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City of Siloam Springs Electric Department Receives National Recognition for Reliability

Thursday, March 10 (*Siloam Springs, Ark.*) The City of Siloam Springs Electric Department has received national recognition for achieving exceptional electric reliability in 2015. The recognition comes from the American Public Power Association (APPA)—a trade group in Washington, D.C., that represents more than 2,000 not-for-profit, community-owned electric utilities such as the City of Siloam Springs Electric Department.

APPA took Siloam Springs Electric Department's reliability data compiled through its eReliability Tracker Service and compared it to the top quartile of system outage duration from national reliability data collected by the Energy Information Administration—an independent agency that collects, analyzes and disseminates national energy data.

“This honor recognizes utilities that are statistically thriving when it comes to reliability,” said APPA Senior Vice President, Engineering Services Michael Hyland.

The City's Average Service Availability Index (ASAI) was 99.9924% in 2015, meaning that power was only out of service for customers .0076% of the time. In addition, the City of Siloam Springs Electric Department worked hard to build a new substation in-house, saving the City over \$1 million.

“We work hard to keep the lights on day in and day out,” said Electric Department Director Art Farine at the City of Siloam Springs. “It's nice to see that hard work pay off with this kind of recognition.”

For more information on the City of Siloam Springs Electric Department and its commitment to reliability, visit <http://www.siloamsprings.com/182/Electric>

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