

A large, stylized white graphic resembling a thick, flowing line or a calligraphic letter 'S' curves across the page from the top left towards the bottom right. The background is a solid dark blue. The graphic has a slight shadow effect, giving it a three-dimensional appearance.

CITY OF SILOAM SPRINGS

ANNUAL REPORT • 2012-2013

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PRODUCED BY:

City of Siloam Springs
P.O. Box 80
Siloam Springs, AR 72761
(479) 524-5136
www.siloamsprings.com
marketing@siloamsprings.com



A MESSAGE FROM THE MAYOR



To the Citizens of Siloam Springs:

Serving these last four years as your Mayor has been one of the greatest highlights of my life. I cannot thank each of you enough for electing a hometown boy and putting your faith in me.

I believe we have accomplished a lot of great things during my tenure. We are a very successful city - one that can be compared as an example for others to pattern their city's success. When I say our city is a success, I mean it; Siloam Springs was named one of the Best Small Towns in America in May of 2012 by Smithsonian Magazine! In addition, our Siloam Springs High School was ranked #22 in Arkansas in May and John Brown University was ranked #1 in Best Value of Southern Regional colleges by US News & World Report.

One of the very first projects after I became Mayor, was the incredible new extension of the Dogwood Trail around JBU, with the help of our partners in Arvest and JBU. Speaking of the university, the city assisted the school to grow their campus with several important buildings, including the new Simmons Great Hall, funded with the help of the Mark & Diane Simmons family. I stated several times during my speeches at Christmas time, that I sincerely believe Siloam Springs is a rare and fortunate city to have such a truly great Christian college with John Brown University.

During my administration, we had countless projects with the school district. The construction of a new high school, the first in 47 years, happened because the City of Siloam Springs had the foresight to purchase the land 17 years ago. There are synergies working now between the school system and the city that are ideal for getting things done. We feel it should be this way because we all work for the betterment of our citizens lives.

I started my term as mayor signing documents for a new hospital. And we saw that new structure go up and open earlier this year, on land owned by the City. It is an amazing state of the art facility. We are very thankful to CHS for following through to get this new regional hospital built so expeditiously, well ahead of schedule. If you have not visited the new hospital or the new high school, I greatly encourage you to do so.

Both of these major projects happened because the City of Siloam Springs took proactive approaches to our growth. Credit is not properly given to City Administrator David Cameron and the entire city staff for helping to make these new institutions a reality. The projects up and down Progress, and in fact, Progress Avenue itself, are there because of the city's foresight and following a master plan.

We finished both phases of the Tahlequah Street extension, giving us (along with Progress) the artery expressways that former city engineer Ron Homeyer included in the master plan 18 years ago. We also opened Sue Anglin Drive in honor of the service of our friend and co-worker. It was necessary to undergo two major bridge replacements downtown, the low water bridge and the University Street bridge.

Regarding our industry, we were able to assure constant power to our large industrial users by finalizing the power loop around town that had been planned and discussed for 15 years or more. Many things harkening back to my previous terms on the city board have actually been finished in the last four years and it is a great feeling of accomplishment. In addition, we helped four of our local industries (La-Z-Boy, Gates, Dayspring, and JBU) in achieving the status of zero waste to the landfill, which is a huge benefit to the businesses as well as the city and our citizens. In order to protect and nurture the industries that are located in Siloam Springs, David and I worked on creating the Economic Incentives Resolution to enable economic development incentives for local businesses, and it had a great deal of positive feedback from industry leaders. The \$25M Wastewater Treatment Plant is almost finished. It has been an ongoing project for several years, and has been a difficult project to stay up with, because of constantly changing EPA guidelines, but our city staff have done a superb job in staying at the forefront.

We purchased back the old post office downtown, which was one of my key agenda items, in that it had been a failed project and needed to be back in the City's ownership. When this building was granted to the city by the Federal government, we had three possible uses in mind: new offices for Parks & Rec, or moving the library or the museum into the building. The current plan is that the museum will be moving in, after a thorough remodel to accommodate the many historic artifacts of Siloam Springs' history.

A MESSAGE FROM THE MAYOR

Another key agenda item that I was proud to see accomplished was the enhancement and rebuilding of our downtown Skate Park. It is second to none in this area, and has created a new vibrancy for the use of the parks. For this \$100k project, I solicited and received nearly \$50k in contributions from the Northwest Arkansas Community Foundation, and we are sincerely appreciative to them.

Again, my thanks to you all, my deepest thanks to all of the city staff in every department, to our City Administrator and to the City board of directors. David Cameron is a fantastic leader for Siloam Springs, and has done a great job of continuing the strong leadership begun with our previous administrator Mark Latham. David commands respect from the community leaders, his staff and board, and most importantly those in other cities who often call on him for advice and leadership on national issues. As long as David is the administrator (CEO) of our city, I am not worried about what our future will bring. He is a true professional, a wonderful family man, and has deep compassion for every citizen of our community.

This has been a great board of directors to work with; they each work very hard to represent the citizens. I want to thank Mark Long and Ken Wiles, for acting faithfully as vice-mayors when I was unavailable. These two outstanding gentlemen have done a tremendous job in serving the citizens of Siloam Springs, and I wish them the best in their future endeavors.

To our department heads, the supervisors and to all of the city staff throughout the entire organization, my deepest thanks for your work and dedication to be public servants. Your integrity and diligence on the job are at the top of their game. We are a very successful city because of the great employees who work here and support the ongoing enhanced life of our citizens.

And to all of our citizens, thank you for allowing me to serve as your Mayor from 2009 through 2012. It has been my honor.

God bless each of you, God bless Siloam Springs, Arkansas, and God Bless America.

Respectfully Yours,



Mayor David E. Allen



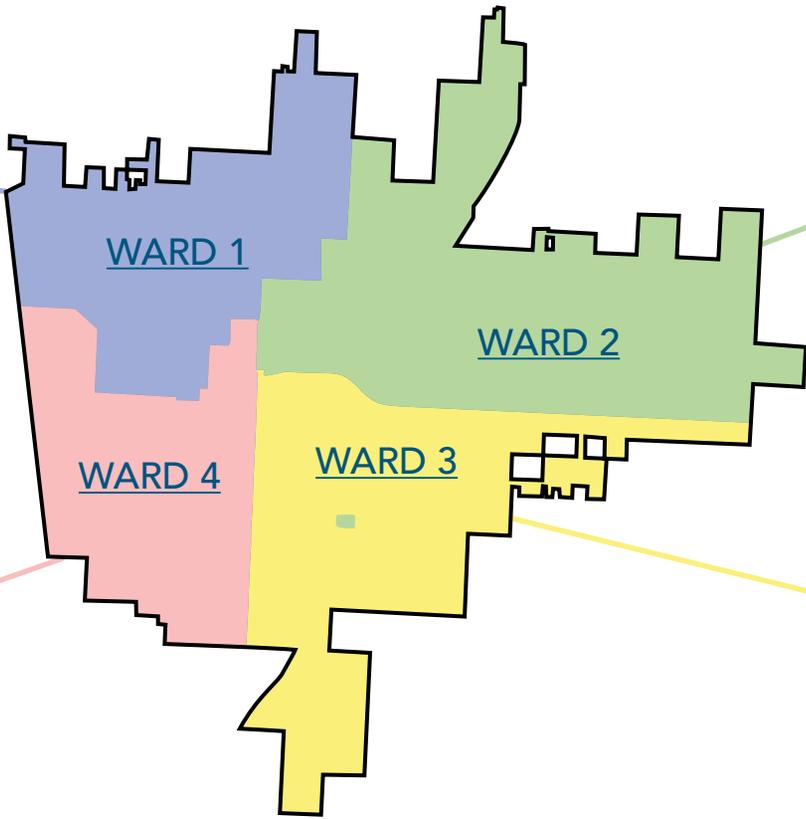
SILOAM SPRINGS BOARD OF DIRECTORS



JOHN M. TURNER
Mayor Elect 1/1/13



JUDY NATION



JAMES FULLER



KEN KRAFFT



KEN WILES
AT LARGE, POSITION FIVE
Scott Jones assumes position 1/1/13



CAROL SMILEY
AT LARGE, POSITION SIX



MARK LONG
AT LARGE, POSITION SEVEN
Bob Coleman assumes position 1/1/13

STATE OF THE CITY

To the Mayor, Board of Directors, Staff, and Residents of Siloam Springs,

It is a privilege to offer the 2012 State of the City report to you. This report is intended to provide you with an assessment of some of the City's major accomplishments this past year and to offer a glimpse of the projects and major challenges that lie ahead.

First of all, let's take a look at a few, out of several, activities this past year:

- I am glad to see the Arkansas Highway and Transportation Department's completion of Highway 412 Phase I project; design aside, I am thankful that our businesses and traffic flow are no longer interrupted by the construction;
- Commencement of the University Street Bridge replacement project;
- Commencement of the Country Club Sub-Station construction; in-house construction will save the City approximately \$1M; a special thanks to the Electric Department;
- Unveiled the conceptual design for a new Museum at the old Post Office on Broadway Street. The design is complete and bids are being solicited for the renovation, and recently the Museum officially became a new department of the City;
- In July, the City applied to participate in a no-match grant with the Walton Family Foundation for developing a recreational facility on the Illinois River west of the Fisher Ford Bridge; a special thanks for another opportunity to partner with the Walton Family Foundation;
- The old Franklin facility was purchased by DMT Services, Inc. who will occupy the building in early 2013;
- The new Wastewater Facility was completed with needed plant filter improvements. We were also able to submit a \$6.2M principal payment on the facility. This saves the City nearly \$7M in interest over the life of the loan and will allow the tax to sunset eight years early;
- We paid off a five-year street loan for \$1,959,309 (over the past five years, we have completed more than \$9M in street improvements)
- New Siloam Springs Regional Hospital opened in April, which was 10 months ahead of the Community Health Systems' (CHS) contract completion date; a special thanks to CHS for the financial commitment and investment to our community;
- Vacant hospital facility; the City voted to remove the structure in anticipation of restoring the property for a more cost effective use rather than renovation; we were able to recognize an additional \$400,000 with the sale of certain hospital equipment to CHS and proceeds generated from the public auction.
- As of 3rd quarter's end, the City has invested \$5.31M in capital projects.



Financially, the City completed another successful year by ending with a balanced budget, and with an anticipated surplus of approximately \$500,000. Currently, the City has an unrestricted cash balance of \$8,051,188, the restricted cash balance is \$6,186,566, and the hospital cash account is \$10,459,247. While I am pleased to report to you that the state of the City remains fiscally sound with strong reserves, it is important to note that a majority of our major capital projects were funded via sales tax revenue. With the ever increasing costs of operations such as fuel costs, insurance, chemicals and utilities, we have experienced a 26% increase in operating costs where our total revenue has increased by merely 3%. Therefore, in order to continually balance the budget, there are projects that cannot be accomplished due to lack of financial growth in our enterprise funds (Electric, Water, Sewer, and Solid Waste). Numerous capital expenses continue to be removed on an annual basis such as facility replacement(s), infrastructure improvements, which include aging water, sewer and electrical lines which need to be replaced, fleet replacement for ambulances, electric trucks and other equipment. EPA water quality compliance continues to be a strain on the budget, and one that asks more and more of cities while upgrades and improvements are made to accommodate the agency's on-going mandates. In short, we cannot continue to fund essential

service improvements without consideration of an additional revenue source. You may recall that this issue spurred the discussion and public vote on the Broadband issue last spring.

In November, the City Board approved a balanced 2013 budget forecasting \$42.6M in revenue with \$35.8M in operating expenses and \$5.9M in capital expenditures. Included in our financial budget discussion was again the need to evaluate alternatives to increasing revenue to address infrastructure needs and to continually move forward with progressive programs and services. The discussion included a review of employee health costs, consideration of a ¼-cent sales tax to fund community service departments, possible flat rates for water and sewer charges with increases for water service outside the City limits, and an alternative “pay as you throw” trash cart program enabling citizens to pay for what they discard rather than a flat charge for service. These are difficult discussions, yet I, as well as the Board, stand by the decision not to increase rates to our customers over the last four years in what has been an unprecedented economic challenge. This is a subject that will require significant discussion as we continue to evaluate opportunities to increase our revenue without a substantial impact to the rate payers. The City will utilize the reserves as necessary while evaluating these options to increase revenue or reduce services that we currently provide.

Each year we are able to operate within our budget despite restraints, due to the dedicated employees of the City. I admire their continued willingness to adjust and find ways to think outside the box to recognize savings for our community. I appreciate that they go the extra mile such as our Police presence at the schools after the recent tragedy in Connecticut, the Fire to preserve a historic building in the downtown, the Electric to build a new electric substation and transmission line, the street department for the new Tulsa drainage project, our recreation and reading programs, continued grant solicitation to name a few. Each and every department contributes to making your community one of the best in the nation. While I cannot note every department in my message, on the pages following this report, I have requested City department leaders to communicate their department’s accomplishments this past year. Please take a look at your City government and get a glimpse of your community’s progress. We look forward to a productive year ahead and welcome your input along the way. In the meantime, please look for updates on the City’s website: www.siloamsprings.com.

As we close 2012 and begin another year, please allow me to express my gratitude:

- To Mayor David E. Allen and the City Board of Directors for their unwavering support and engagement in some difficult City decisions. I want to wish Mayor Allen, Director Long and Director Wiles every success as they leave the Board and begin a new phase of their lives. I also welcome John M. Turner as Mayor and Director Scott Jones and Director Bob Coleman to the City Board;
- To the many boards, commissions, and non-profit entities that offer support and tireless effort on behalf of the community;
- To City department leaders and staff, who are the hardest-working, most loyal employees I have the pleasure to know;
- To every business owner, large and small, who has made the decision to invest in the continued success of Siloam Springs;
- To every citizen who actively engages in the business of their City and strives to make it better.

Finally, please allow me to close on a personal note. Many of you are aware of serious medical problems I experienced the past year. Thanks especially to my family, but also to each and every one of you who extended consideration, kindness, and prayers for my recovery.

Wishing each of you a healthy & prosperous New Year filled with promise,

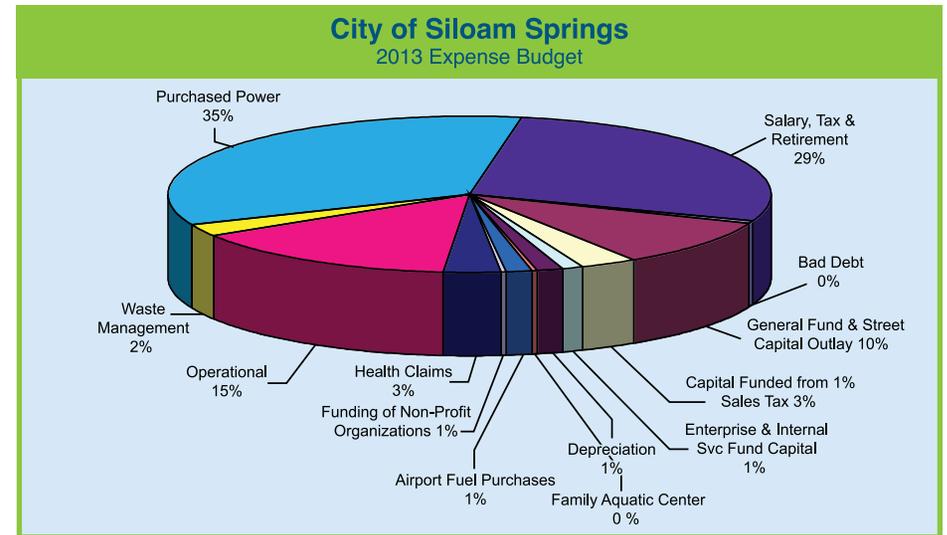
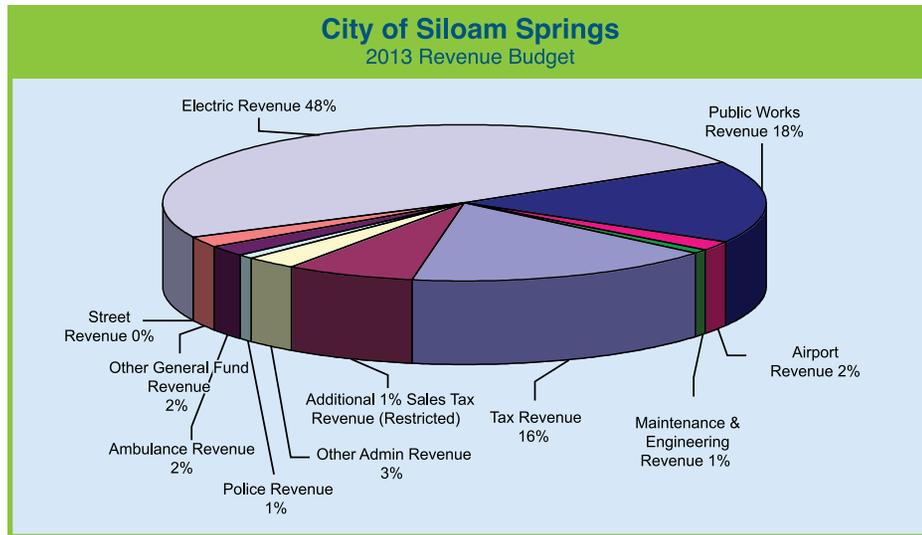


David Cameron
City Administrator

FINANCE & ADMINISTRATION

FINANCE

The Finance Department provides a number of City functions including cash management, debt financing and servicing, fund investments, annual budget development and administration, payroll accounting, purchasing and accounts payable, and financial reporting. This year we were able to refinance bonds from 2003 and 2004, yielding a net savings of \$770,000. The City submits its financial reports for audit each year, utilizing an independent audit firm. The City receives unqualified opinions for its annual audit, which is one of the highest levels of achievement in financial reporting and one that all municipalities strive to receive.



UTILITY BILLING

The Utility Offices serve approximately 7,000 utility customers who receive electric, water, wastewater, and solid waste services from the City. Billings are mailed in one of two billing cycles each month and generate an average of \$28.9 million in utility revenue each year. This year, we were able to upgrade our existing software to bring greater efficiency and a slightly different look to the utility bill you receive. All elements of utility service are handled by the Utility offices at City Hall. Offices hours are 8:00 am to 5:00 pm Monday through Friday. Payments may be made in person, by mail, or on-line at www.siloamsprings.com. Informational booklets explaining rate structure and other services are available on line or, by request, at the Utility counter.

CITY CLERK

The City Clerk is responsible to provide accountability and stewardship for the City's public records, documents and ordinances in response to the

needs of citizens, the City Board and City Departments. The Clerk also provides staff support for the City Board of Directors, and is responsible for the agenda process and records of the proceedings of the City Board Meetings. City agendas are posted to the City's website in advance. Minutes are posted as they become available.

In 2012, 17 ordinances, 48 resolutions, and 17 proclamations were created. In addition, there were 789 business licenses issued. The Clerk also assists in the administration of local elections.

HUMAN RESOURCES

The Human Resources Department processed nearly 800 applications this year. To date, the City has 232 active employees. In 2012, there were 96 employees hired and 85 separations from the City. This department assists employees with health insurance and other paperwork relating to various employee benefits.



FINANCE & ADMINISTRATION

MARKETING

The City's Marketing Department publishes the Annual Report, Activity Guide and various news releases throughout the year. We strive to market the City to visitors and residents, offering more opportunities to enjoy sporting, shopping, dining and special events close to home!

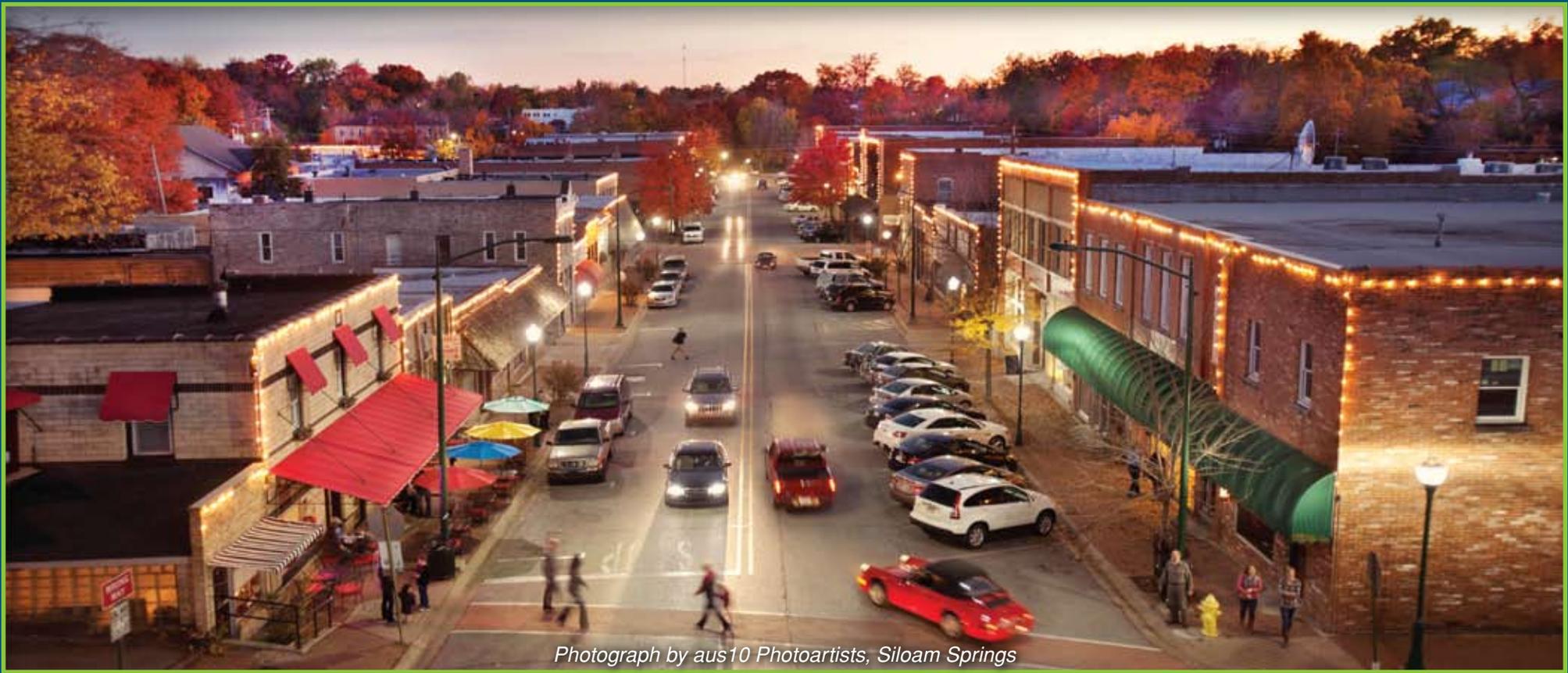
Collaboration is essential as we work with Main Street Siloam Springs to promote events in our beautiful, historic downtown. The Farmer's Market has more than doubled as more and more people are enjoying the local produce available. This year, Main Street was honored with two prestigious awards at the Arkansas Municipal League Conference: best new historic downtown business and the special "Main Street Hero" award.

Through our partnership with the Chamber, the City received a special sustainability award for assisting three businesses and JBU to achieve zero waste to the landfill. We also received an opportunity to market the City through a display cabinet at the XNA Airport. We hope you'll take a look at the exhibit when you next visit the airport.

This year we have also joined forces with the Northwest Arkansas Tourism Association and the NWA Council to promote the northwest Arkansas region to visitors and prospective businesses. The City of Siloam Springs now has visibility on both websites. We will also begin installation of the directional signage opportunity made possible through the efforts of the NWA Council and a grant offered to cities in our region.

Last of all, we are pleased to report that the City of Siloam Springs is now connected to the regional trail system via the Heritage Trail Partners organization. The Northwest Arkansas Planning Commission completed the map in the summer and it has been approved by the Arkansas Highway and Transportation Department.

It is evident that we could not reap the benefits of more and more recognition without the assistance of our community and regional partners. This was made apparent with the May 2012 Smithsonian magazine article, touting Siloam Springs as one of the 20 best small towns in America. No longer is Siloam Springs the town visitors pass by on the highway. We are swiftly evolving into a true destination city. How exciting!



Photograph by aus10 Photoartists, Siloam Springs





PUBLIC WORKS



WATER / WASTEWATER

The Water Service Department replaced more than 1,500 water meters during Phase I of our City-wide water meter replacement program. Phase II of the program will begin in 2013. Our Water Treatment Plant saw progress this year with the replacement of four filters which will assist us in meeting new State and Federal regulations. This year, the Wastewater Treatment Plant saw finalization of the \$24 million improvement project. These new updates are designed to handle 5.3 mgd; however, new rule making may require additional improvements in the coming years.

STREET

The City Street Department completed the much needed drainage improvements on the west side of town between Jefferson and Tulsa Street. Staff also constructed the short street by Allen Elementary School in an effort to alleviate traffic problems in the area. The department continues to work on Sue Anglin Phase II, which runs behind the new High School from Cheri Whitlock to Tahlequah Street.

SANITATION & RECYCLING

The Solid Waste Department received a grant from ADEQ in the amount of \$55,664 to construct an E-waste recycling building. The

building is now operational and used to recycle electronics. The department was also awarded a grant in the amount of \$83,095 to be used for a new recycle drop-off center for the public. This building will be constructed in 2013 and will be located on the north side of the E-waste building. In 2012, the department was awarded the Greenest Initiative Award by the NWA Business Journal. This award was given for the City's collaborative efforts in recycling.

CODE ENFORCEMENT

Code Enforcement kept busy this year coordinating, among other things, the care of 42 vacant properties and the demolition of 1504 S. Mt. Olive. In addition, Code Enforcement networked with other organizations in the City to help many of our handicapped, elderly, disabled and financially distressed residents with the clean up and care of their properties.

ENGINEERING

The Engineering Department works in conjunction with other city departments as well as outside contractors to provide internal surveying, engineering design and construction administration. The department also reviews proposals to ensure each new development activity has adequate infrastructure and meets the city's minimum engineering design criteria. This year, the department provided technical assistance on several projects including the improvements to the filters at the Water Treatment Plant, the Tulsa-Jefferson Street drainage improvements and the second phase of Sue Anglin Drive.

In 2013, the Engineering Department will continue to reduce the costs of Capital Improvement Projects by performing the engineering and surveying work in-house.

ELECTRIC

The City of Siloam Springs is a public power community, operated by our Electric Department and governed by the people for their benefit since 1903. The City now operates 170 miles of distribution power lines, 30% of which are underground. The City also has 10

miles of 69kV transmission lines. The Department also maintains four substations, with a fifth currently being built by Department staff. The Department installs and maintains street lights, rental lights and traffic signals.

The Electric Department has several other customer services besides reliable energy. Staff performs electrical inspections, meter testing and fiber optic installation.

The Department has completed the construction on the new 69kV transmission line, saving the City \$1.2 million by building the line in-house. This line will ensure reliability by looping around the City. The department began construction on the new Country Club Substation located across from La-Z-Boy. This substation will serve the north part of town including several industrial customers and future residential growth.

The Electric Department has been working in conjunction with the Arkansas Highway and Transportation Department to complete the widening of Highway 412. The Department has assisted with the traffic signal installation and coordination. The traffic signals along Highway 412 will eventually be turned over for maintenance to the Electric Department. The lighting for Highway 412 was also installed by Department Staff.

Electric Staff has also assisted in the development of the area around the new Siloam Springs Regional Hospital and Siloam Springs High School. Traffic Signals were installed at the intersections of Tahlequah & Progress as well as the intersection of Progress and the Hospital. Street lighting was also installed along Cheri Whitlock and Sue Anglin Drive.

In 2013, the Electric Department will complete and energize the Country Club Substation. Feeder lines will be constructed from the substation to complete the transmission loop. The Department will also upgrade the traffic signals along Mount Olive as well as expand the City's fiber optic network for greater City efficiency.

Planning for the future will include investigation of the feasibility of generating electricity within the City limits. The Department will

also research the best course of action to encourage the use of electric cars and public electric fueling stations.

PLANNING & BUILDING

Currently, the Building Department lists the following commercial projects under construction:

- The old High School on W. Jefferson Street is being renovated to a new middle school;
- Braum's Ice Cream underwent a major remodel;
- John Brown University has two new student multiple housing units under construction as well as an expansion of the Great Hall to seat an additional 400 people for meetings and dining;
- The old Stage Clothing Store was transformed into Castle Rental & Pawn;
- A major remodel at Superior Chevrolet;
- More than a dozen residential housing units are under construction.

Upcoming projects include:

- A new Medical Arts Building in front of the new Siloam Springs Regional Hospital;
- A new Public Works Building for the City of Siloam Springs;
- A new Casey's General Store;
- A new Wendy's Restaurant;
- A new McDonald's Restaurant ;
- Demolition of the old Siloam Springs Memorial Hospital;
- Renovation of the Old Post Office downtown.

PUBLIC SAFETY

FIRE DEPARTMENT

It was a busy, productive year for the Siloam Springs Fire Department. We had the good fortune of being able to address some very significant capital needs that have improved our water rescue and patient care capabilities. We stepped up our internal training efforts, and increased our ability to provide quality in-house instruction for both fire and EMS. We also improved our ISO Insurance rating from a 3-10 to 3-8. This reduction from 10 to 8 for rural residents could significantly lower a homeowner's insurance premium; provided the residence is located five or fewer driving miles from a fire station and has a fire hydrant within one thousand feet of the home.

Other high notes for 2012 include saving a historic downtown building that was heavily involved in fire prior to our arrival, solidifying an agreement with the City of Gentry to provide EMS service in their corporate limits and improving our community involvement programs such as "Operation Safe Prom" and FIREWISE. We look forward to the challenges of 2013 as we continue to seek innovative ways to improve our service and contribute to the quality of life we enjoy in Siloam Springs.



Photograph by Melissa Gute, Siloam Springs Herald-Leader

POLICE DEPARTMENT

The Police Department continues to provide service and protection to residents and visitors of the City of Siloam Springs.

This year, the department received four new 2013 Chevrolet Tahoes to replace the vehicles in its aging fleet. The department has received a \$4,200 grant which will be used to fully equip the new vehicles.

In partnership with the Siloam Springs School District, the department has added a third School Resource Officer demonstrating our commitment to the Arkansas Safe Schools Initiative.

The Police Department recently announced three candidates who will be attending the Criminal Justice Institute's School of Law Enforcement Supervision: Lt. Bryan Austin, Sgt. Joey McCormick and Cpl. Chris Salley.



COLLABORATIVE PUBLIC SAFETY PROJECTS

In May 2012, the City launched Blackboard Connect, a local mass notification platform that enhances communication and preparedness in the event of a local emergency. With this City-operated system, we have the ability to send targeted notifications to residents quickly and efficiently. All residents and businesses are strongly encouraged to update their contact information and message preferences. To make sure the City has the most up-to-date contact information, residents with Internet access are encouraged to visit www.siloamsprings.com and click on the link that says "BLACKBOARD CONNECT." Those without Internet are encouraged to call or visit the Siloam Springs Police Department, 410 N. Broadway, (479) 524-4118.

Blackboard
connect™

The Police, Fire and Building Departments have initiated an in-house program that documents personal storm shelter information to be shared by Emergency Departments only in the event of a severe storm or other emergency. All information remains confidential and serves as a tool for City officials to protect the public.

COMMUNITY SERVICES

PARKS & RECREATION

It was a busy year for the Parks & Recreation department. Attendance was up in all of the adult sports leagues (basketball, softball, volleyball and golf). We have also added tennis lessons to the roster of sporting events this year. For those sports that are played indoors, we could not offer the programs we do without the partnership of the Boys & Girls Club and the Siloam Springs School District. We owe them both a debt of gratitude.

Special events saw increased attendance as well. We were pleased to present our first informational video of all the Parks & Rec programs offered at the “Movies in the Park” series. The Adventures in Exploration summer camps were well attended, especially the Horse Camp which saw a significant increase.

Improvements to Bob Henry Park included the relocation of our basketball courts, updated tennis courts and lighting, as well as the new Skate Park. We also partnered with John Brown University to make landscaping and building improvements to the Moss House.

The Family Aquatic Center remained busier than ever. We started a new lap swim program in the early morning hours. We also added a new “Dive In Movie” event at the pool. This fall, we were able to handle several repairs in house to fix several major leaks. We have also planned for painting and more refurbishment as well as updated furniture for 2013.

A multiuse trail, to include mountain biking, was initiated at City Lake. Staff, with the assistance of the Parks Advisory Board and users, will continue to expand the trail, add skill elements and plan for future parking in the area.

In 2013, we will continue planning for a park south of Highway 412 as well as soccer fields near the High School.



COMMUNITY SERVICES



PUBLIC LIBRARY

The Siloam Springs Public Library welcomed a new Library Manager in April 2012. Since that time, we have made some physical updates to the facility (i.e., a new roof, interior painting, public restroom repair, etc.). The Library remains a busy “hub” of activity for our patrons. Students utilize the computers available for public use to do their homework; some patrons visit us to complete their resumes and apply for jobs on-line. We have discontinued VHS movies and now offer DVD movies for check-out.

This year our Summer Reading Program was the most successful ever! The Library registered 500 children to participate in the event. Due to space requirements, the registration was handled outside the library and the closing celebration was held at the Family Aquatic Center. We extend our thanks to the Friends of the Library Foundation for their financial and programming support for this program as well as other events throughout the year.

Library programming continued throughout the fall with a movie day, afterschool program, writer’s workshop, preschool program, homeschool program and once a month programming for teens and family. While the planning is done by Staff, execution of some of the programming is managed by JBU students. Volunteers have been, and will continue to be, an integral part of library events.

We expect to implement an upgraded Library automation program in 2013 and look forward to serving our patrons more efficiently, as well as offering them more options for online services. We also continue work on the Library Needs Assessment study initiated in September 2012.



COMMUNITY SERVICES

ANIMAL SERVICES

The City's Animal Services Department acquired a new, much-needed 4-wheel truck from Benton County this year. We are pleased to report that the euthanasia rate dropped from 15% to 13% this year. We were also able to increase our rescue and adoption rate by 10%. We continue to utilize community service volunteers and partner with Tailwaggers to promote the importance of animal safety and care.



MUNICIPAL AIRPORT

The Siloam Springs Municipal Airport is pleased to report the completion of two grant programs: the FAA security fence project, completed October 15, 2012, and the access road construction grant providing access road and a new security gate for our tenants. The FAA also approved the design for the 2013 re-construction of the South Taxiway.



DISTRICT COURT

The Siloam Springs District Court is pleased to report that court fines may be paid online at www.siloamsprings.com. We have also implemented new court software and have installed video cameras and surveillance equipment in the courtroom. The Court's community service program distributes over 2,500 hours in local community service beautification and special projects and events.

OAK HILL CEMETERY

A small group of dedicated volunteers (pictured at right) for The Arkansas Gravestones Project were on location in Oak Hill Cemetery to take photographs of every headstone in the cemetery. These photos are now available for viewing online at arkansasgravestones.org. Total photos currently number 1,861.



FACTS & FIGURES

Animal Services Totals

Shelter Visitors	2113
Calls for Service	1039
Total Animal Intake	958
Animals redeemed by owners	208
Animals adopted	283
Animals rescued	249

Fire Department Responses

Benton County	447
City of Gentry	240
Oklahoma	262
City of Siloam Springs	1616
Total Service Calls	2565

Municipal Airport 5-yr grant history

Project	Project Cost	City Share
2008 Terminal building improvements	\$ 25,287.36	\$ 627.36
2008 Runway 36 PAPI systems	7,710.00	1,542.00
2008 Holding apron/apron expansion	336,904.62	100.00
2009 Airport safety improvements	107,387.01	21,477.40
2010 T-hangar construction	505,999.08	75,529.08
2010 Terminal apron reconstruction	430,469.98	75,529.08
2010 Pavement rehabilitation	322,112.63	32,211.26
2011 Access road construction	137,743.12	34,435.78
2012 Security fence construction	132,712.00	300.80
Totals	\$2,006,325.80	\$241,752.76

Police Department

911 Calls	6710
Arrests	1255
Traffic Citations	1546
Warning Tickets	4704
Traffic Accidents	304
Offense Investigations	3191
Total Warrants	1220
Total Calls (EMS, Fire & Police)	31,099

District Court Totals

Citations processed	3748
Warrants issued	1126
Civil/Small Claims cases	401
Payment contracts opened	985
Payment contracts closed	824

Recycling Annual Totals

Newsprint	343 tons
Cardboard	510 tons
Tin cans	20 tons
Plastics	60 tons
Glass	23 tons
Aluminum	2 tons
Scrap metal	23 tons
Totals	981 tons



P.O. Box 80
Siloam Springs, AR 72761

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